

Certificate of Authenticity



This Certificate of Authenticity is your guarantee that the Snap-It!™ appliance you received was fabricated by the DenMat® Studio.



Adam Ontiveros
Director, DenMat Studio



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SNAP-IT! LIMITED WARRANTY

Congratulations
on your
New Smile!



Snap-It!™ Limited Warranty

This warranty covers any defects in materials or workmanship in the Snap-It! appliance, and runs for one (1) year from the date patient receives the Snap-It!.

Warranty covers:

DenMat will repair or replace a Snap-It! that proves to be defective in materials or workmanship. In some cases, a new Snap-It! may need to be manufactured either from the existing impression or from a new impression taken by a dentist. The repaired or replacement Snap-It! will be covered under the original warranty for the remaining time, if any, of the warranty period.

If your Snap-It! becomes damaged during the warranty period, and the conditions set forth in this warranty have been met and no exclusion applies, return to the dentist who provided the appliance for diagnosis. If the providing dentist no longer is available, contact DenMat at 800-926-1500 for another authorized dentist in your area. The selection of the dentist in the warranty process will be within the sole discretion of DenMat.

It is the responsibility of the dentist to send the item for repair to DenMat freight prepaid at any time during the warranty period. There will be no handling charge for warranty work for the first 90 days of the warranty period. During this initial 90 day period, there will be no charge for repair or replacement and return freight. After 90 days, there will be a \$49 handling fee (US dollars) for all warranty claims, which will include return shipping.

Conditions that must be met for warranty to apply:

1. To obtain warranty service, the providing dentist will need a Return Authorization Number from DenMat. This can be obtained by calling 800-926-1500, or by emailing warranty@snaponsmile.com. If emailing, please provide a description of the problem.
2. If patient purchased the Snap-It! directly from DenMat on credit terms, payments must be current to receive warranty service.

Warranty does not cover:

1. Cash refunds.
2. Changing shade from the original prescription request. No shade change will be made in any warranty claim for any reason.
3. Modifying the teeth numbers from the original prescription request.
4. Damage or defects resulting from: a) failure to follow DenMat's instructions, b) improper insertion, c) abuse or d) improper dental hygiene.
5. Incidental or consequential damages, exemplary damages, including inconvenience, lost wages or pain and suffering.
6. Claims resulting from modifications made by the patient or dentist to the appliance.
7. Any dental fees charged by dentist are not covered unless specifically approved in writing in advance by DenMat.

Your Rights Under State Law:

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Visit www.snaponsmile.com or contact us at 800-926-1500 or warranty@snaponsmile.com if you have any questions or comments.