

IPS e.Max® ZirCAD and CAD Crowns by Cerinate® Smile Design Studios

Frequently Asked Questions



Q. What are the nine shades A-D and 4 bleach shades available for the glass-ceramic crowns?

A. CAD crowns are available in BL1, BL2, BL3, BL4, A1, A2, A3, A3.5, B1, B2, B3, C2, D3.

Q. What does IPS stand for?

A. Ivoclar Porcelain System

Q. Do you have to pre-etch the crown?

A. The glass-ceramic crowns will be pre-etched by the Cerinate Smile Design Studio with an etching gel. The Zirconia crowns need to be sandblasted by the dentist.

Q. Can the dentist adjust the shade of the crowns chairside?

A. Zirconia crowns – no.
Glass-ceramic crowns – no.

Q. Are Zirconium crowns PFMs?

A. No, they are not considered to be traditional PFMs. They are a zirconium core product with a ceramic overlay.

Q. Are any of our new crowns also known as Lava crowns?

A. Lava is a different brand of zirconia crown. You can find them in the competitor information that was included with the powerpoint training.

Q. Will there be a shorter turnaround time for LSDP customers?

A. Not at this time. All customers have the same standard 10-day turnaround.

Q. Does the 10-day turnaround time include shipping or is that just lab time?

A. The turnaround time is calculated in the same way as the LUMINEERS turnaround time.

Q. Please provide a breakdown for when to use:

PFMs, LUMINEERS 360 crowns, Zirconia crowns, or glass-ceramic crowns.

- A.**
- The LUMINEERS 360 crown will continue to be recommended for anterior teeth due to less preparation and beautiful esthetic results.
 - PFMs are primarily used in areas where strength is needed. Zirconium and glass-ceramic crowns offer a more esthetic option for these same areas. Whether a clinician chooses the Zirconium or glass-ceramic crowns is a personal choice.
 - Zirconia crowns may be used for anterior, if a customer requests, but are primarily indicated for posterior applications due to their high strength.
 - Glass-ceramic crowns can be used in both anterior and posterior applications. The majority of customers will use them primarily for posterior applications.

Q. Is there a fee for shipping?

A. Yes, on cases less than 4 units.