



DenMat Lab
 Den-Mat® Holdings, LLC
 2727 Skyway Drive, Santa Maria, CA 93455
1-800-872-8384
 www.denmat.com/snaponsmile

CUSTOMER ACCOUNT NUMBER _____
SNAP-ON SMILE DENTIST LOCATOR MEMBER? YES NO
 CUSTOMER NAME _____
 ADDRESS _____
 PHONE _____ EMAIL _____
 DR.'S LICENSE NUMBER _____ SIGNATURE _____

FOR STUDIO USE ONLY

DATE RECEIVED #: _____ PAN #: _____
 OPEN INITIALS: _____
 INCOMING NOTES: _____
 ORIGINAL ORDER #: _____
 REMAKE/REPAIR REASON CODE: _____
 STAGE: _____
 CUSTOMER #: _____
 O/E INT: _____
 NEW ORDER #: _____
 STAGE: _____

Patient Name _____ Male Female Age _____

- 14-Day Standard** (No Charge)
- 5-Day Express*** (\$100 additional charge per arch)

–Available for limited shades (Refer to denmat.com under the Snap-On Smile materials section for a full shade listing).

*Will ship back to you (the Dentist) within **5 Working Days** of DenMat receiving and **accepting** the impressions in the lab, **excluding transit time.**

Optional Extended Warranty

Provides repair or replacement of your patient's Snap-On Smile (both full & partial arches) for three (3) years (two additional years beyond the standard Limited Warranty). Offer valid for 30 days after receipt of appliance.

- \$99 additional charge per arch. Only available in US.** (Part number 900056800)

Section 1: Appliance Type

(Please check one of the boxes below)

- Snap-On Smile (6 units or more)
- Snap-It! (5 units or less)

Section 2: Appliance Instructions*

1. **Shade:** _____

2. Occlusal Holes (Please check "Yes" or "No"):

- Yes
- No Holes/Increase of Vertical Dimension VDO

If no holes (Please check 1 box below):

- Minimum 0.5 mm
- 1 mm
- 2 mm
- _____ mm

3. Pontic Design:



- Hygienic
- Full Ridge
- Ovate _____ mm

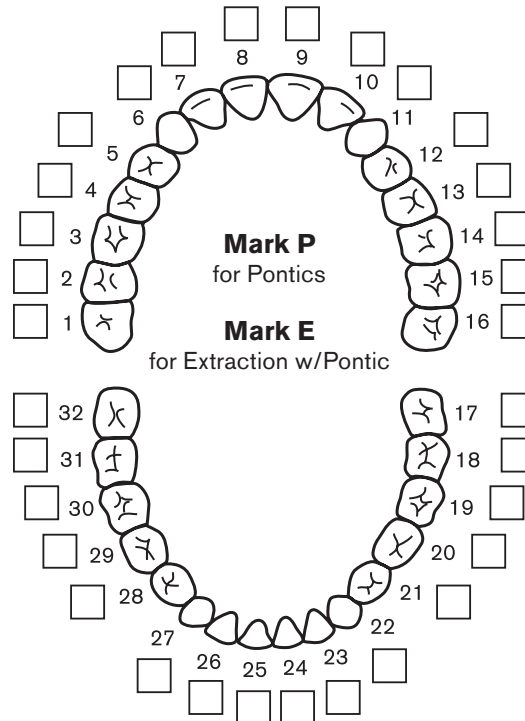
4. Additional Instructions**
 (Tooth Chart supersedes conflicting instructions):

If additional space is needed for **Special Instructions, please include on back.

Section 3: Appliance Design*

Uppers: Tooth # _____ to Tooth # _____

Lowers: Tooth # _____ to Tooth # _____



Impression Requirement Check List

All boxes MUST be checked "YES" to complete your order.

	YES	NO
1. Did you use a PVS material? If NO, did you include a model poured with a high quality die stone?	<input type="checkbox"/>	<input type="checkbox"/>
2. Did you use full arch impression trays? Triple Trays cannot be used	<input type="checkbox"/>	<input type="checkbox"/>
3. Did you take a bite registration? Wax bites cannot be used	<input type="checkbox"/>	<input type="checkbox"/>
4. Are ALL teeth to be fabricated included in impression?	<input type="checkbox"/>	<input type="checkbox"/>
5. Have you reviewed the gingival margins of all teeth to ensure there are no pulls? Check for any distortion.	<input type="checkbox"/>	<input type="checkbox"/>

Case Enclosures

- Full Arch Impression** Optional
- Bite Registration** Patient Photograph
- Opposing Full Arch Model/Impression** Articulator
- Other

***Appliance will be created with no holes, covering all teeth in the arch, if Sections 2 and 3 are not completed in full.**



SHIPPING:

Please allow 14 working days from date of case acceptance (including acceptable impressions/models, bite registration, and complete prescription information). Working days do not include weekends or holidays. Times do not include time in transit and times do not include the day case is shipped. Outbound shipments are a standard \$12 (\$15 CN) flat fee per case. All returns must be sent to the following address:

Den-Mat® Holdings, LLC
2727 Skyway Drive
Santa Maria, CA 93455

SHADE OPTIONS:

Snap-On Smile is available in 19 monochromatic shades: 3 Bleach Shades, B1, A1, B2, D2, A2, C1, C2, D4, A3, D3, B3, A3.5, B4, C3, A4, C4.

SNAP-ON-SMILE® LIMITED WARRANTY

The Snap-On Smile Limited Warranty is between **DenMat and the doctor**. It covers any defects in materials or workmanship in the Snap-OnSmile (both full and partial arches), and runs for one (1) year from the date the doctor receives the Snap-On Smile.

WARRANTY COVERS:

DenMat will, at its option, repair or replace a Snap-On Smile that proves to be defective in materials or workmanship. DenMat's warranty obligation is limited to a **one-time replacement of the original Snap-On Smile**, and DenMat makes no warranty, express or implied, with respect to the replacement appliance. If the Snap-On Smile becomes damaged during the warranty period, and the conditions set forth in this warranty have been met and no exclusion applies, the doctor may send the appliance in for repair to DenMat, freight prepaid, at any time during the warranty period. There will be no handling charge for warranty work for the first 90 days of the warranty period. During this initial 90-day period, there will be no charge for repair or replacement. After 90 days, there will be a \$49 handling fee (US dollars) for all warranty claims. For all warranty claims you must return the old appliance.

CONDITIONS THAT MUST BE MET FOR WARRANTY TO APPLY:

To obtain warranty service, the providing doctor will need a Return Authorization Number from DenMat. This can be obtained by calling 800-433-6628, or by emailing warranty@snaponsmile.com. If emailing, please provide a detailed description of the reason for the return.

WARRANTY DOES NOT COVER:

- Cash refunds.
- Changing shade from the original prescription request. No shade change will be made in any warranty claim for any reason.
- Modifying the teeth numbers from the original prescription request.
- Incidental, consequential, or special damages, exemplary damages, including inconvenience, lost wages or pain and suffering.

YOUR RIGHTS UNDER STATE LAW:

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

SNAP-ON-SMILE® OPTIONAL EXTENDED LIMITED WARRANTY (Available for purchase by doctor from DenMat):

For **\$99 (US dollars) per arch**, an Extended Limited Warranty may be purchased from DenMat that extends the repair or replacement time frame of your patient's Snap-On Smile (both full and partial arches) to three (3) years (two additional years beyond the standard Limited Warranty). All other terms and conditions of the Snap-On Smile Limited Warranty apply. This offer is valid for 30 days after receipt of appliance. To purchase, please call 800-433-6628. This offer is only valid for doctors located in the US. Not valid in Canada.

Please contact us at **800-433-6628** if you have any Snap-On Smile Warranty questions or comments.

ADDITIONAL SPECIAL INSTRUCTIONS:



Visit www.snaponsmile.com
Contact DenMat Customer Service
at 800-433-6628 or warranty@snaponsmile.com
if you have any questions or comments.