



Rx & Diagnosis Form

All items in **bold, red type** are mandatory.
If not filled in, case cannot be processed.

1017 West Central Avenue, Lompoc, CA 93436 / 1-800-872-8384 denmat.com

PLEASE NOTE: By submitting this Rx, I agree to terms and conditions on reverse side.

DR.'S SIGNATURE: _____

DR.'S LICENSE NUMBER: _____

PRE-ARRANGED: YES NO

IF YES, ORDER NUMBER: _____

Customer Number _____ Doctor (Last, First, MI) _____

Shipping Address _____

City/State/Zip _____ Phone _____

Fax _____ Email _____

PATIENT NAME _____

AGE _____ M F

REQUESTED DELIVERY DATE: _____

4-DAY RUSH! LUMINEERS VENEER SERVICE IS OFFERED FOR AN ADDITIONAL \$15 (\$18CN) FEE PER UNIT*

PROMOTION CODE _____

required specifications

CASE CANNOT BE PROCESSED WITHOUT SHADE SPECIFICATION

- Monochromatic (body shading only)
- Polychromatic (cervical, body, incisal shading)
 - Level of translucency (check one)
 - High Medium* Low

Current shade is: _____ **Shade requested:** _____

OCCLUSAL STAIN:

- None Medium Light Dark

CASE DESIGN:

- Placement wrap Incisal wrap
- Additional length: .5 mm 1 mm 1.5 mm
- Alignment
- Complete diastema closure
- Partial diastema closure (specify) _____
- Existing crowns/bridges (specify) _____
- Missing teeth (specify) _____

INCISAL EDGE SPECIFICATIONS:

- Central Incisors Square Flat Round
- Lateral Incisors Square Flat Round
- Cuspids Square Flat Round Pointed
- Bicuspids Square Flat Round Pointed

QUICK CHECK:

- Articulator type: _____
- Bite registration
- Diagnostic waxup
- Impressions
 - Upper Lower
- Photos
- Shade tab
- Models:
 - Pre-Op Opposing
 - Stick bite/facebow

SPECIFIC INSTRUCTIONS:

- Requesting Consultation
- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____

*Represents default

restoration type

VENEERS

- LUMINEERS®
- Cerinate traditionally prepped veneers
- Cerinate stackable
- TrueVitality (heat-cured resin veneers)
- e.max veneers

METAL-FREE

- LUMINEERS 360° crown
- IPS.emax® LD CAD crown
 - "V" crown
 - ¾ crown
- IPS.emax® LD Inlay Onlay
- Cerinate crown
 - "V" crown
 - ¾ crown
- Cerinate Inlay Onlay
- Zirconia crown
- IPS.emax® ZirCad crown
- Full Contour Zirconia crown

Bridges (anterior only)

- Cerinate labial veneer bridge
- Cerinate lingual veneer bridge
- IPS e.max ZirCAD bridge
- Zirconia bridge
- Full Contour zirconia bridge

METAL

- Porcelain fused-to-metal crown
 - Precious
 - Semi-Precious*
 - Non-Precious
- Captek crown
- Full cast gold crown (precious metal)
- Full cast gold Inlay Onlay
- Porcelain-to-metal bridge
 - Maryland bridge
 - PFM bridge
- Framework try-in MTI

RESIN

- TrueVitality crown
 - "V" crown
 - ¾ crown
- TrueVitality labial bridge
- TrueVitality lingual bridge
- TrueVitality Inlay Onlay

MISCELLANEOUS

- Diagnostic wax-up
 - Maxillary
 - Mandibular
- Whitening tray (soft)
 - Maxillary
 - Mandibular
- Bruxing appliance
 - Maxillary
 - Mandibular
- LUMIGuard (lowers only)
- Prep guide

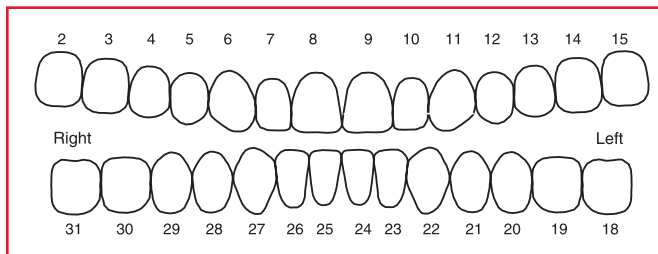
design instructions

SURFACE TEXTURE:

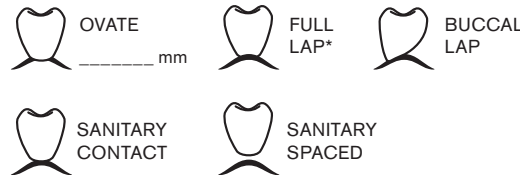
- Smooth*
- Moderate
- Heavy

IF INADEQUATE CLEARANCE:

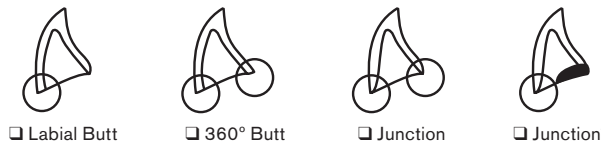
- Spot opposing
- Spot prep
- LUMIKey Reshaping Guide (for veneers)
- Reduction coping
- Call me



PONTIC DESIGN:



MARGIN AND METAL DESIGN:





SHIPPING

All delivery days are working days only, starting from date of case acceptance (including acceptable impressions/models, bite registration, and complete prescription information). Working days do not include weekends or holidays. Times do not include time in transit and times do not include the day case is shipped. Outbound shipments are a standard \$15 (\$25 CN)* flat fee per case. All returns must be sent to the following address:

DenMat Holdings, LLC
1017 West Central Avenue
Lompoc, CA 93436

- 10 - Day Delivery**..... Standard for All DenMat Lab Restorations
- 7 - Day Delivery**..... For LUMINEERS Smile Discovery Program members
- 4 - Day Delivery**..... Prep Guides only
- 4 - Day Delivery**..... RUSH! LUMINEERS veneer service is offered for all customers for an additional \$15 (\$18CN) per unit

*Prices effective 09/01/12 and subject to change without notice.
**Exception: delivery time is 7 days after digital preview acceptance for SOS advanced

ABBREVIATED TERMS AND CONDITIONS – DENMAT LAB

(Please see our complete terms and conditions available at [www.denmat.com/\[termsandconditions\]](http://www.denmat.com/[termsandconditions])).

Thank you for your business.

Ordering

For the best possible custom-made product, please make sure you are ordering the correct size, quantity, shade, and material application. If we make an error or if your order was inaccurate, we will make every attempt to remedy the error as quickly as possible. All orders may be subject to shipping and handling charges “Rush” orders or orders requiring special handling may be subject to additional charges.

Product Inspection

We encourage you to inspect the product prior to acceptance. You accept the product if you use it in any way, including placing the product in a patient’s mouth or making modifications to it. If you do not notify the DenMat Lab of your rejection and do not return the product to the Lab within 15 business days after your receipt of the product, you will be deemed to have accepted it.

Limited Warranty

While we believe you and your patient will be delighted with this product, we understand that 100% satisfaction is not always possible. In such event, we are happy to repair or replace, at our discretion, any product that is defective or does not meet your specifications. This is your exclusive remedy.

For all DenMat Lab restorations (excluding Snap-On Smile), DenMat’s warranty obligation, with respect to an original restoration affixed to a particular tooth, is limited to one (1) time replacement for that restoration within five (5) years and covers any defects in materials or workmanship.

For Snap-On Smile, the warranty obligation is limited to one (1) time replacement of the original Snap-On Smile (both full and partial arches) within one (1) year and covers any defects in materials or workmanship.

These limited warranties are in effect from the date you receive the product and between DenMat and the doctor. There will be no handling charge for warranty work for the first 90 days of the warranty period. After the 90 days, there will be a \$37 handling fee (US dollars) plus shipping (depending on current shipping rates) on all warranty claims.

This limited warranty is in lieu of all other warranties, expressed or implied and is void if the product is improperly stored or used. There are no implied warranties of merchantability, fitness for a particular purpose or otherwise. Before using this product, you agree that it is your responsibility to determine whether it is suitable for the intended use and will assume all risk and/or liability associated with use of or inability to use the product. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

OUR CONTACT INFORMATION

If you have questions or comments about our terms and conditions, we are here for you Monday through Friday from 6 a.m. to 5 p.m. (Pacific Time). Please feel free to contact our Customer Service team in any of three ways:

1. Send us an email at customerservice@denmat.com
2. Call us at 800-433-6628
3. Write us at 2727 Skyway Drive, Santa Maria, CA 93455
Attn: Customer Service

FOR STUDIO USE ONLY

DATE RECEIVED #: _____ PAN #: _____

OPEN INITIALS: _____

INCOMING QC NOTES: _____

ORIGINAL ORDER #: _____

REMAKE/REPAIR REASON CODE: _____

STAGE: _____

CUSTOMER #: _____

Q/E INT: _____

NEW ORDER #: _____